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| Network Operations & Systems Security (NOSS)**Computer Help Desk Technician**  |
| Certificate |
| **Admissions Date:** Fall, Winter and Spring Quarters |  |  |  |  |  |  |
| **Instructor email:** Don.souza@cptc.edu**Program Counselor:** annemarie.solbrack@cptc.edu |  |  |  |
| **Prerequisites:** Students should be familiar with navigating current Windows desktop operating systems. |
| **Technical Program Courses** | **Credits** |  |
| Qtr. 1 |  N0S 120 MS Desktop Support I | 4 |       |
|  NOS 125 MS Desktop Support II | 4 |       |
| ***Total Credits for Completion*** | ***9*** |  |
| Notes:       |

***\*Please check in periodically with Advising and Counseling regarding any potential changes to program course requirements***